
Survey Outcome

Three-Year-Accreditation

Expiration: April 2014



SURVEY SUMMARY

Center for Social Change, Inc. has strengths in many areas

- Center for Social Change is complimented for translating the passion of Doctor Mathew and his wife of assisting individuals with disabilities into a diverse organization providing services in employment, community integration, and residential services. Their commitment to quality is evidenced by their commitment to pursue CARF accreditation.
- The Information Technology department is recognized for the development of implementation of the J-Manage system, which is a web-based compliance monitoring platform that enables the organization to leverage existing technology and build up quality of care.
- The public relation materials used by the organization are attractive, are informative, and portray persons served with dignity.
- The administrative and program site is fully accessible, modern, clean, and attractive. There are videos and attractive pictorial displays throughout the building to exemplify the mission and values of the organization.
- Competency-based training for staff members is handled in such a manner that allows for self-direction and completion regardless of work schedules and availability.
- The organization is highly complimented for collecting and analyzing data for the continuous quality improvement of programs and services.
- Persons served in community employment report a high level of satisfaction in their work. Many have maintained long-term employment and express a sense of pride in their accomplishments.
- Several individuals volunteer on a regular basis and are held in high regard for the contribution they make to the Moveable Feast program.
- The organization offers ongoing employment skills training classes to persons employed in enclaves and those in the job development program.
- The organization has recently developed a handbook to introduce potential employers to its services as well as inform them about employment incentives for hiring individuals with disabilities.



- Center for Social Change adopted an admission policy that does not exclude difficult-to-place individuals, and it provides community housing for many individuals with significant behavior issues.
- Center for Social Change is complimented for the maintenance of and adaptations made to meet the needs of individuals living in the community housing program. Adaptations were made to blend with the décor in the home. The homes are nicely integrated into their communities.
- Persons served show pride in their homes, which are clean and personalized to reflect the individual's choices.
- Families and guardians express that they are pleased with the services provided and are active in the service planning process.

Center for Social Change should seek improvement in the areas identified by the recommendations in the report. Consultation given does not indicate nonconformance to standards but is offered as suggestion for further quality improvement.

On balance, Center for Social Change is an organization that has been serving the individuals in the metropolitan Baltimore area since 1994. Customizing services to fit the needs of individuals with autism spectrum disorder and other developmental disabilities is the person-centered mission of the organization. The leadership and staff members are deeply invested in the lives of the persons served and are committed to assisting persons with achieving the outcomes they desire. Many of the persons served by the organization have significant disabilities, requiring specialized programs and services to meet individual needs. There are well-written policies throughout the organization and a quality assurance plan to document outcomes of service delivery. Center for Social Change is complimented for utilizing the CARF standards in an effort to provide for continuous quality improvement of the organization. Although there are some opportunities for improvement with regard to the CARF standards, there is every confidence that these areas will be addressed with expediency.

Center for Social Change, Inc., has earned a Three-Year-Accreditation. The leadership, staff members, and persons served are recognized for the outstanding efforts they have made with striving for quality outcomes for persons served. Congratulations are extended to all involved with the organization for creating individualized services where persons with disabilities are treated with dignity and respect.

carf INTERNATIONAL

*A Three-Year Accreditation is awarded to
Center for Social Change, Inc.*

for the following identified services:

Community Services: Community Housing

Community Services: Community Housing (Children and Adolescents)

Community Services: Community Integration

Community Services: Supported Living

Employment Services: Community Employment Services: Job Development

Employment Services: Community Employment Services: Job Supports

Employment Services: Community Employment Services: Job-Site Training

*This accreditation is valid through
April 2014*

The accreditation seals in place below signify that the organization has met annual conformance requirements for quality standards that enhance the lives of persons served.



This accreditation certificate is granted by authority of:

Cathy Ellis P.T.

Cathy Ellis, PT
Chair

CARF International Board of Directors

Brian J. Boon Ph.D.

Brian J. Boon, Ph.D.
President/CEO
CARF International

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